

Mobile Management- Item Look up Process in stores

About the company

With 220 retail stores in India, the client is a major retailer in India. The client required an In-Store inventory management solution on Hand Held Terminals (HHT) thus benefitting from the speed, accuracy, productivity, reduced cost of an automated process.

Business objectives

To develop an online RF based SAP solution for Item Look Up and Shelf Availability Processes

Business complexities

- Need to capture weekly sales of scanned items on HHT.
- Need to capture the quantity of scanned items in different storage locations of store.
- Shelf stock availability to be checked automatically by HHT on scanning the article.

Project highlights

- RF based solution for Hand held terminal MC9090 integrated with SAP system.
- Formal S&OP Process was defined to address shelf availability check and weekly sales record of scanned items.
- Solution also displayed the storage location wise quantity of scanned items.

Value delivered to the client

- Formal S&OP Process was designed leading to digitization of shelf availability and item lookup process.
- Complete automation of item lookup and shelf availability process.
- Faster and more efficient access to information on scanned articles in the store.
- Effective SAP integration with RF solution hence reducing lag in the process.